

KB Item 134

Product

SAP BUSINESS ONE

Product Version (if applicable)

None Defined

Issue

Negative Amount in Committed QTY

Symptom

Negative amounts are showing up for inventory quantities.

Cause

Issue with SAP

Resolution Notes

There is an option in Help> Support Desk> Restore> Restore Item Balances that will address inconsistencies with the item quantities, such as the commitment quantity. This should be done off-hours while iBolt is turned off because if orders are entered while the process is being executed, the final result may not be accurate.

KB Type

Solution

Item Date

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