

KB Item 221

Product

TASKCENTRE

Product Version (if applicable)

None Defined

Issue

Error on updating a Sales Quotation

Symptom

Cause

Resolution Notes

The tool vendor advises me that there have been problems with the quotations schema in some of the newer tool versions. Please follow the below steps which fixes the issue.

1. Delete the files "oQuotationsRequest.xslt" and "oQuotationsResponse.xslt" from "c:\inetpub\wwwroot\CommunicatorWS\Schemas\ServiceTranslation\" 2. Update the oQuotations.xml file from "C:\inetpub\wwwroot\communicatorws\schemas\", removing the text: AllDataOnUpdate="true" 3. Perform a schema refresh and then update the connector step by reselecting the object in the connector step.

KB Type

Solution

Item Date

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