

KB Item 81

Product

APP

Product Version (if applicable)

None Defined

Issue

Error 1316. A network error occurred whild attempting to read from the file

Symptom

Error when upgrading new DB Server

Cause

Old version of DB server was not un-installed

Resolution Notes

Error 1316 occurs when the old version of a software application is not un-installed prior to the new version being installed. Stop the service for the application you are upgrading by Uninstalling the Service from the DB server window then un-install the old version.

KB Type

Solution

Item Date

16 Feb 2012

From:

<https://wiki.twbs.com/> - **Wiki**

Permanent link:

https://wiki.twbs.com/doku.php/kb/kb_item_81

Last update: **2019/01/24 09:44**

